

# Increase your profit by understanding your data - Driving action from understanding

## **Analysis Catalysis**



#### Question!

- How many businesses can <u>genuinely</u> answer 'Yes' to the following statement:
  - "I regularly review key data, <u>understand</u> what it tells me and drive action plans <u>accordingly</u>"
    - If **NO**, then please read on......
    - If **YES**, it might still be worth a look.....



#### **Customers**

- How many Customers do you have?
  - Is this number growing?
  - If not, who are you losing?
    - Could you predict this before loss?
- Who are your 'good' Customers?
  - What do they buy and like?
  - Which markets do they serve?
  - Who else 'looks like them'?
    - Do they perform as well?
- Who are your 'poor' Customers?
  - Are they simply underperforming against potential?
    - If so, why?



#### **Transactions**

- Who are your <u>profitable</u> Customers?
  - How does this compare to the perception of 'good'/'poor'
  - What do they buy and like?
  - Which markets do they serve?
  - Who else 'looks like them'?
    - Do they perform as well?
- Who are your <u>unprofitable</u> Customers?
  - Can their 'behaviour' be changed to address this?
    - If not, what action to take?



## **Products & Suppliers**

- How many products do you have or buy?
  - What is their age profile?
  - What is their sales/profit performance?
    - How many are growing/declining?
  - How many are duplicated (addressing same end-user application)?
  - Who buys what products?
- How many Suppliers do you have?
  - How do they split by Cost of Sales and strategic importance?
    - What other costs do specific Suppliers introduce (eg MOQ, packaging, ...)?
  - How many are supplying duplicated products?
  - How many are supplying products available from other Suppliers?
    - Is there a valid reason for this?



## **Operating Optimally**

- The answer(s) to any of the above questions yields a view of your level of transacting efficiency and effectiveness
- Hopefully, the answer to the question; "would you like to operate at optimum efficiency and effectiveness", would always be.....

#### YES!



### Help at Hand

 inspire has significant experience in identifying and understanding the sources of <u>sub-optimal</u> <u>performance</u>

#### MORE!

- We then help derive and implement <u>action</u> from this knowledge
  - Programs to drive your business forward
- Please call us to discuss this more fully

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## **Special Offer**

- A DAY in your Business at NO charge
  - » In fact, it's more than a day as we specify your requirements and report back separately, but still FREE!
  - Let us have access to your data and see what we can find
- Nothing to lose, but what might you gain!?

Non Disclosure Agreement signed as matter of course